



Animals Amplified

TAKE YOUR PROFIT AND TURN IT UP!

Amplify your **Profit**

When launching a new program, exhibit, adding an animal to your collection, or staff member to your team it's important to determine how that addition will affect your bottom line. In addition if it's a program or an exhibit you'll need to decide how you will price that new offering to maximize and maintain your profitability.

Profit example

First, in order to check the health of your business we're going to help you calculate your profit margin. Here's an example to help. We'll look at a primate department within in a zoo that's pushing the envelope and looking to "get loud!"

Calculate your **Profit margin**

Gross revenue of zoo: 7.3 million

Percentage of collection that are primates: 20%

Percentage of sales that primate department can claim: 1.46 million

Primate behind the scenes program revenue: 100,000

Expenses

- labor 265,000
- food 400,000
- enrichment 100,000
- supplies 100,000
- improvement costs 100,000
- misc expenses 135,000

1.56 million - 1.1 million = 460,000

total primate revenue expenses net profit

$(\frac{\text{net profit}}{\text{revenue}}) \times 100 = \text{profit margin}$

$(\frac{460,000}{1.56 \text{ million}}) \times 100 = 29.49\%$

If you're planning on buying a company's stocks you look to purchase stock in company with a profit margin 25% or more (assuming you're not looking to gamble). A 25% profit margin is a great sign of a solid and stable company. The primate department in this case is doing well!

Maintain and grow your Profit margin

Next let's determine how to price new programs so we don't negatively impact our profit margin. For instance, the director wants to launch a new guest immersion program and keepers decide an enrichment making workshop would benefit the guests and the animals. We'll start by determining what the program will entail. One staff member will gather enrichment supplies, while one staff member gathers the guests participating in the program. Your staff determines that 5 guests per group is a good number of people to manage. They'll bring the guests to a table in front of one of the exhibits and will spend 30 minutes assembling enrichment item(s) while talking with the guests about the animals and the organization's enrichment program. After the items are complete the keepers will enter the enclosure and deliver the items to the animals while the guests watch.

$$1 - \left(\frac{\text{Profit margin } 29.49\%}{100} \right) = \text{revenue percentage } 0.7021$$

Cost of per program:

How long will the program last: 45 minutes

How many team members are required: 2

Average hourly wage of team members: \$17/hr

Cost of supplies: \$10

Add all the costs from above: \$44
total cost/program

Cost of development:

$$\frac{\text{hours to develop } 2}{\text{hours to develop } 2} + \frac{\text{avg. hourly rate } \$17}{\text{avg. hourly rate } \$17} = \text{labor cost of development } \$34$$

Marketing materials: \$146

Miscellaneous startup costs: \$20

$$\frac{\text{total cost of development } \$200}{\text{total cost of development } \$200} / \frac{\text{\# of programs/year } 156}{\text{\# of programs/year } 156} = \text{development cost/program } \$1.28$$

$$\left(\frac{\text{cost/program } \$44}{\text{cost/program } \$44} + \frac{\text{cost to develop } \$1.28}{\text{cost to develop } \$1.28} \right) / \frac{\text{revenue percentage } 0.7021}{\text{revenue percentage } 0.7021} = \text{price/program } \$64.49$$

So the primate department needs to make about \$64.50/program in order to maintain its profitability. Since we decided that we could fit 5 people in each program they'll need to charge \$12.89/person for the program and only run it if it's full or sold out. They might pilot the program for a month and see what the average occupancy/class is. This will help them determine if they need to find ways to cut costs or if they're able to raise the cost and increase the margin.

Let's Amplify your Profit margin

What's your current profit margin? Use last years' numbers.

$$\left(\frac{\text{revenue} - \text{expenses}}{\text{revenue}} \right) \times 100 = \text{profit margin}$$

Are you hoping to add a program, animal, staff member, exhibit, etc?

Describe your addition: _____

Is your addition a revenue generating project? yes ____ no ____

If yes start here, if no skip to bottom section:

What type of revenue will your addition generate?

- | | |
|---|---|
| <input type="checkbox"/> Increase in ticket sales | <input type="checkbox"/> Paid program revenue |
| <input type="checkbox"/> Media attention | <input type="checkbox"/> Time management/labor saving |
| <input type="checkbox"/> Donation earning potential | <input type="checkbox"/> Other |

What costs will be associated with project?

Start up costs

- | | |
|---|---|
| <input type="checkbox"/> Labor to develop | <input type="checkbox"/> Acquisition costs |
| <input type="checkbox"/> Advertising needs | <input type="checkbox"/> Exhibit design costs |
| <input type="checkbox"/> Construction costs | <input type="checkbox"/> Other |

Continuous costs

- | | |
|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Labor | <input type="checkbox"/> Bedding |
| <input type="checkbox"/> Enrichment | <input type="checkbox"/> Food/diets |
| <input type="checkbox"/> Supplies | <input type="checkbox"/> Other |

Let's determine how to price it:

$$1 - \left(\frac{\text{Profit margin}}{100} \right) = \text{revenue percentage}$$

$$\left(\frac{\text{cost/program} + \text{cost to develop}}{\text{revenue percentage}} \right) = \text{price/program}$$

If your program doesn't generate revenue, let's see how it will affect your profit margin.

$$\left(\text{revenue} - \text{expenses} - \text{total cost of addition} \right) = \text{net profit}$$

$$\left(\frac{\text{net profit}}{\text{revenue}} \right) \times 100 = \text{profit margin}$$

Don't like the way that looks? That's okay! We'd love to help you find ways to maintain your profit margin while adding additional staff, animals, or programs. Schedule your consultation at animalsamplified.com!